

### Key Features

- Easy to engage, real-world testing
- Cross-browser & OS compatibility
- Device compatibility
- Functional testing & usability reviews
- Fully managed, fixed price service
- Includes hosted Test Management tool
- On-demand access to Cloud Testers
- Regression testing & automation services
- Pay-as-you-go value for money

### Other Services

- On-Site
  - UK's leading supplier of testers
  - Over 500 testers engaged
- On-Demand Consultancy
  - Test Strategy
  - Test Automation
- Vendor Management
  - Test supplier selection & management

*Sean Sullivan of BCA comments:  
"Cloud Testers was easy to use - Centre4 Testing managed everything for a fixed price and revealed how our application worked in the real-world, across configurations that we couldn't contemplate organising. This is a pay-as-you-go service at a fraction of the cost and logistics of in-house testing"*

### Contact Us

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## When British Car Auctions needed their web application testing they asked Centre4 Testing to do their bidding

### Background



British Car Auctions (BCA) has been bringing together buyers and sellers for more than 60 years, growing to become the UK and Europe's largest vehicle remarketing company with a turnover of over £4billion and selling more than 12,000 vehicles per week.

Its pan European web site handles over 12 million hits every month, and as a result BCA tests its applications on a regular basis to ensure its ever-expanding client base continues to receive the quality of service that has helped BCA become the market leader.

### The Situation

BCA is committed to providing its users with functionality that evolves with their growing demands. Agile development helps keep BCA ahead of the competition and means that new releases are rapid and iterative, so testing has to be both robust and dynamic. As new services and features are added, systems need to be tested regularly in order to identify glitches, especially before they enter the real world and minor problems turn into major reputational issues.

Now with site traffic continuing to increase and the core application needing to work on a growing number of operating systems, browsers and devices, BCA needed to avoid any embarrassing failures which would jeopardise the smooth running of its site and reduce BCA's ability to service its customers' needs.

It seemed that BCA was faced with either building its own test lab to reflect the daunting number of software and hardware configurations that its clients might use to access the web application or alternatively have to write automated scripts to test the system on a hosted 'lab' platform. With the setup, management and maintenance of these options looking costly and onerous, BCA decided to test the functionality of its site in a real-world environment and turned its attention to the benefits of the Cloud Tester service from Centre4 Testing.

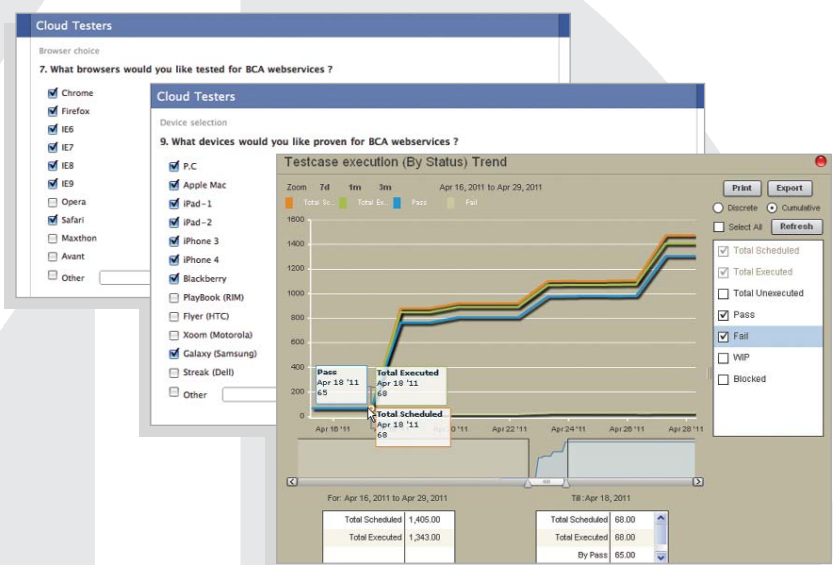
## The Solution

Cloud Testers is an innovative service from Centre4 Testing. Using its 500 testers who have worked on a huge range of client projects, plus a database of over 7,000 more professional testers all of whom are based in the UK, Centre4 Testing has crafted a solution that manages testing across the cloud and is available on-demand.

To start with BCA was able to state its requirements via the Cloud Testers easy-to-use online modelling tool. Centre4 Testing was on hand to offer guidance with scoping the cross-browser, operating system and device compatibility coverage and following discussion, BCA also opted to include usability testing.

With BCA's requirements clearly set out, Centre4 Testing provided a fixed price quote. The dedicated Cloud Testers Project Manager walked through the user journeys with the BCA team, ensured that the test environment was ready and that the user profiles were set-up for the Cloud Testers selected for the project, all of whom work to Centre4 Testing's strict vetting and confidentiality controls. With all of the Cloud Testers working from home, the project commenced with no overhead to BCA's premises or requirement for additional resources.

## Results



Most Cloud Testers projects are managed via Centre4 Testing's cloud-based test management tool so that clients can watch the recording of results in real-time, if they wish and access these results at any time in the future. The output is highly graphical and the feature-rich dashboard is a leader in its field.

If required, the Cloud Testers can produce automated scripts of the user journey to enable regression testing to be carried out easily, quickly and very cost effectively.

In just a few days, BCA could see the results of its testing across 22 user journeys, each executed by professional testers and feedback from the usability testing will be applied to the system development roadmap. Having addressed a handful of functional issues and taken a commercial view on the compatibility of its application across a range of mainstream browsers and devices, BCA could launch its latest application knowing it was on the road to success. If, like BCA, IT underpins your business strategy and your applications are increasingly customer facing, then you already appreciate the challenges of managing quality assurance in a growing range of environments. Please contact us to discuss how Cloud Testers from Centre4 Testing can provide you with a cost-effective, on-demand solution that's easy for you to engage and gives you the confidence to release your applications early and often.

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